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PMSI ANNOUNCES EXPANSION OF ITS CATASTROPHIC CARE SUPPORT PROGRAM

Brings Unique Focus to the Needs of Seriously Injured Workers

Tampa, Florida (April 20, 2009) – PMSI, one of the nation’s largest providers of specialty products and services for the workers’ compensation market, today announced the expansion of its Catastrophic Care Support Program. Intended to improve the quality of life for injured workers and alleviate the burden for claims professionals and case managers, the highly specialized program focuses on coordinating medical services and equipment needs for catastrophically injured workers.

“Across the industry, we find that while the frequency of claims is decreasing, the severity of claims is on the rise,” commented Eileen Auen, PMSI’s Chairman and CEO. “As the severity and complexity of claims increases, so does the need for specialized programs focused on those injured workers with the most significant healthcare needs. Our expanded program will help our customers more effectively manage the cost and quality of care concerns presented by catastrophically injured workers.”

The enhanced program is a value-added offering focused on case management firms, independent catastrophic case managers, and payors’ large loss units, adjusters and claims professionals. Major benefits include:

- Early intervention and identification of cases in need of catastrophic support
- Interaction with Registered Nurses and specialists with extensive expertise in all areas of catastrophic care
- Clinically appropriate selection and utilization of medical equipment, supplies and services
- Discounted pricing on equipment and supplies by using PMSI’s national network
- Improved outcomes for the injured worker through educated product and service selection

Upon the receipt of a referral for a catastrophic case, a PMSI Clinical Nurse Consultant (CNC) contacts the injured worker’s case manager to discuss the complexities of the case and assist in developing a thorough plan to provide the necessary durable medical equipment, supplies and services needed for both short and long term care. Using a proprietary national vendor network, PMSI coordinates the selection, authorization, purchase/rental, delivery, and training for all ancillary products and services. Throughout the process, the CNC collaborates with the necessary parties in order to ensure seamless coordination of care. The goal is to control costs and reduce the administrative

burden for the payor while improving the quality of life and access to the most clinically appropriate services and equipment for the injured worker.

"PMSI has offered catastrophic care programs since 1988. Our highly trained and credentialed team has created a program that effectively coordinates care for all types of catastrophic injuries." commented Dr. Maria Sciame, PMSI's Clinical Director. "This dedicated team is comprised of RNs, BSNs, and MSNs with extensive knowledge of the needs of the severely injured."

About PMSI:

PMSI is one of the nation's largest full-service providers of Pharmacy, Settlement Solutions, Medical Services and Equipment, and Clinical Services devoted exclusively to the workers' compensation and liability markets. For over 32 years, PMSI has led the industry and served as the trusted resource for thousands of insurance payers, state workers' compensation funds, employers, and third-party administrators. Today, PMSI continues its leadership position by managing millions of pharmacy, medical services and equipment, and settlement transactions each year. For more information, please refer to the PMSI website at www.pmsionline.com.

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